

Verslag sessie Repair

Cristina Ganapini - *Right to Repair Campaign coordinator*

- Legislation is progressing positively, but the '*Right To Repair Europe*' coalition stresses we need more products covered, a better implementation of the waste hierarchy (e.g. with EPR fees), standardized repair data to inform policy and an investment in training for the next generation of repairers.
- Your organization can also join the '*R2R Europe*' coalition, to strive for good design, fair & affordable access, and informed consumers. (link: <https://repair.eu/join-the-campaign-2/>)

Karin Huber-Heim - *Chair of Austrian Task Force CE*

- The Austrian '*Repair Bonus*' - a voucher of 50% (max €200) for repair of electronics- is a huge success with almost one million applicants in less than 2 years. Learnings include adjustments to smoothen the flow, decrease the chance of fraud and improve the communication.
- Quote: '**repair instead of throw away**'

Kilian Kaminski -*CEO of Refurbed*

- 'Refurbed' realizes success in 11 countries by offering a sustainable cheaper choice without lowering the quality. In fact, they set their own high standards because there is not yet a legal definition of refurbishment.
- Quote: '**Rethink new!**'

Yoko Dams - *Researcher at VITO*

- The new online app '*Circufix*' is a smart chatbot that helps consumers with their broken product by suggesting online repair tutorials or manuals, helping to find repair services nearby and even ask for a quotation. An open repair data platform lays at the heart, large language models and other AI make the magic.
- More users mean more data, which implies more value also for policy makers, involved manufacturers & insurers.

Charlotte Vanhoutte - *Project lead Repair&Share*

- 1 in 3 collected electronic devices in Belgium goes straight to recycling today, without assessment.
- Repair&Share is a partnership throughout the value chain, with the EPR company for electrical appliances, intermunicipal waste organizations, reuse centers and social target group organizations, to increase repair.
- Quote: "**reuse for 1% of devices equals 170 full-time jobs for people with a distance to the labor market.**"

Geoffroy Van Humbeeck - *CEO of ObyO and aSmartWorld*

- Taking on the whole value chain of refurbishment, ObyO and aSmartWorld set up the pieces to buy used smartphones or tablets, refurbish them and sell them to new local customers.
- Working together with retailers is the key to millions of customers. It's a win-win-win strategy: they retain their customers and ObyO offers a solution to the take-back program obligation, whilst reducing the digital divide.
- Quote: "**We are a mining company that doesn't send people underground.**"

Evi Bultinck - *Program Leader Circular Economy at Atlas Copco*

- Atlas Copco integrates circular design in the product design processes, offers a very extensive repair offering and expands into circular solutions like renting, air-as-a-service (Airplan) and refurbished machines (OriginAir).
- They experience challenges in scaling up and constructing fair legal frameworks, for example to give others the tools to repair without losing their IP.

Bij vragen mag je bellen naar Ayko Rappé: +32 472 48 28 35